



Healthcare sector capability

Delivering future-ready
healthcare environments

K2CM
K2 Construction Management

Executive summary

K2CM partners with healthcare organisations to shape, deliver and realise environments that perform at the highest level.

We bring together estates strategy, project leadership, commercial intelligence, construction delivery and operational readiness into a single, integrated offering. This enables us to support our clients from early strategic definition through to operational use, ensuring that every decision is aligned to clinical outcomes, financial performance and long-term resilience.

Our experience spans more than two decades in healthcare, working within some of the most complex and sensitive operational environments. We understand the critical balance between maintaining live clinical services and delivering major capital programmes. Our teams are trusted to manage this interface with precision, protecting patient safety, minimising disruption and ensuring continuity of care throughout.

We operate at both national and organisational level. Our involvement in the NHS New Hospital Programme has contributed to shaping the future of hospital design and delivery, while our work with NHS Trusts, Integrated Care Systems and private providers reflects a consistent ability to deliver across acute, community and specialist care settings.

Our approach is grounded in delivery. We apply construction-led thinking from the earliest stages, ensuring that projects are not only well conceived, but buildable, sequenced correctly and commercially viable. This is reinforced by a disciplined approach to cost management, providing clarity, transparency and control at every stage.

The environments we help create are designed to do more than meet immediate need. They are built to adapt, to perform and to support better outcomes for patients, staff and the wider community over the long term.

Contents

This document sets out how K2CM supports NHS Trusts and healthcare providers to deliver safe, resilient and future-ready healthcare infrastructure.

Our approach brings cost, programme, construction delivery and operational readiness together from the outset, helping estates teams move from strategy and business case through to delivery, handover and operational performance.

20+ years

Supporting healthcare estates

National programme experience

Including NHS New Hospital Programme

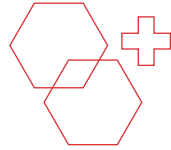
Delivery in live hospital environments

Across all clinical departments

End-to-end capability

From strategy to operation

Why K2CM?



Clarity. Control. Confidence.

Healthcare projects demand absolute clarity between clinical ambition, operational reality and capital investment. When these are not aligned, risk increases, delivery becomes compromised and long-term performance suffers.

K2CM brings that alignment

We combine strategic insight, commercial control and construction-led delivery to ensure that healthcare environments are not only well conceived, but perform as intended from day one.

End-to-end alignment from strategy to operation

We support healthcare organisations from early strategic definition through to operational readiness. This continuity ensures that decisions made at the outset are carried through into delivery, eliminating disconnect between business case, design and operation.

Live healthcare expertise built around operational reality

We understand the realities of delivering within operational hospitals and clinical settings. Our teams manage complex phasing, decant and stakeholder interfaces with precision, maintaining patient safety and ensuring continuity of care throughout.

Construction-led thinking from the start

Our approach is grounded in delivery. We bring practical construction insight into the earliest stages of a project, ensuring that designs are buildable, programmes are realistic and risks are understood and managed before they materialise.

Commercial intelligence that protects investment

We apply a cost-led approach that aligns design with available funding from the outset. Through transparent cost control and proactive value management, we provide clarity and confidence in every financial decision.

A model built for complexity – flexible. transparent. controlled.

Our construction management approach enables early supply chain engagement, transparent procurement and flexible delivery. This allows projects to respond to change without losing control, reducing risk and improving overall outcomes.

Strategic to local impact

From national programmes such as the NHS New Hospital Programme through to individual Trust and community-level projects, we bring experience that scales. This enables us to translate national ambition into practical, deliverable solutions on the ground. **We do not just deliver healthcare projects. We deliver environments that are ready to perform.**

Simple, compliant appointment

We understand that every organisation has its own procurement requirements. K2CM can be appointed through a number of established public sector frameworks, including Bloom, Constellia and Procure Partnerships, with our framework portfolio continuing to evolve. Whatever your circumstances, we'll help identify the most appropriate procurement route and guide you through a straightforward, compliant appointment process.

The healthcare landscape

Healthcare is one of the UK's most complex delivery environments. It encompasses national programmes, acute hospitals, community services and private providers, each with distinct priorities, funding models and operational challenges.

K2CM operates across this entire landscape, tailoring our approach to the needs of each sector to ensure strategy, delivery and operational performance remain aligned.

Healthcare sectors



Consistency in our role

From national infrastructure programmes to local community facilities, our role remains consistent – to provide clarity, control and confidence in the delivery of healthcare environments.

Healthcare is one of the UK's most complex built environments. Every project must balance clinical priorities, operational continuity, financial constraints and the evolving needs of patients, staff and local communities. While the settings may differ, the challenge remains the same: delivering infrastructure that improves care without compromising operational performance, patient safety or long-term value.

At K2CM, we recognise that every healthcare organisation has its own priorities. A national transformation programme requires strategic leadership, governance and programme assurance.

An acute hospital redevelopment demands careful phasing within a live clinical environment. Community healthcare facilities must support integrated models of care, while specialist and private providers require environments that respond to evolving technologies, patient expectations and service delivery models.

Our strength lies in understanding these differences and tailoring our approach accordingly. We combine strategic insight, construction expertise and commercial intelligence to deliver solutions that reflect the unique challenges of each healthcare setting.

Whether supporting national infrastructure programmes, estate-wide transformation or individual capital projects, our role remains consistent: providing the clarity, control and confidence to translate ambition into practical, deliverable healthcare environments that are ready to perform from day one.

Strategic advice.
Commercial intelligence.
Construction-led delivery.
Operational readiness.

Estate strategy in action: Royal Surrey County Hospital NHS Foundation Trust

For more than a decade, K2CM has supported Royal Surrey in developing and delivering its long-term estate strategy. Working collaboratively across 57 clinical and corporate departments, we have helped align estate investment with future clinical priorities, optimise space utilisation and unlock capacity for new services. This strategic approach has created a clear roadmap for phased estate transformation, supporting informed investment decisions and the continued evolution of one of the UK's leading NHS Trusts.





National programmes and system-level transformation

NHP, Government programmes, ICS-wide strategy

Overview

Large-scale programmes focused on transforming healthcare infrastructure at a national and regional level.

Key challenges

- Scale and complexity of programme delivery
- Standardisation vs local flexibility
- Governance, assurance and stakeholder alignment
- Integration of digital, MMC and net zero targets

How K2CM responds

We provide strategic and programme-level support, ensuring governance, delivery models and design approaches are aligned to national objectives while remaining practical and deliverable.

Relevant experience

- NHS New Hospital Programme (Hospitals Playbook, Pathfinder schemes)
- Government of Jersey Future Hospital Programme
- Health-led master planning and estate-wide strategies



Acute & Secondary Care

Hospitals, theatres, diagnostics, wards

Overview

Complex clinical environments requiring continuous operation while undergoing transformation.

Key challenges

- Delivering within live hospital environments
- Managing phasing, decant and clinical risk
- Integrating complex MEP and medical systems
- Maintaining programme and cost certainty

How K2CM responds

We specialise in delivering within live environments, managing interfaces between construction and clinical operations to ensure safety, continuity and efficiency.

Relevant experience

- Cancer & Surgical Innovation Centre (CASIC)
- A&E, theatres, imaging and ward upgrades
- Royal Surrey Foundation Trust programmes



Primary Care & Community Health

Health centres, GO surgeries, community hubs

Overview

Supporting the shift towards care delivered closer to home through integrated community-based facilities.

Key challenges

- Integration of multiple services in a single location
- Alignment with ICS strategies and local authorities
- Adapting existing buildings for clinical use
- Delivering accessible, patient-focused environments

How K2CM responds

We align estate, clinical and stakeholder requirements to deliver flexible, efficient environments that support integrated care models.

Relevant experience

- Bromley Health & Wellbeing Centre
- Community-based healthcare transformations aligned to ICS strategies



Award winning Stokes Urology Centre



Specialist & Tertiary Care

Cancer centres, diagnostics, specialist units

Overview

Highly technical environments requiring precision design, advanced equipment integration and specialist clinical input.

Key challenges

- Complex technical coordination
- Specialist equipment integration
- High clinical risk environments
- Programme sensitivity and operational constraints

How K2CM responds

We bring detailed coordination, risk management and construction-led planning to ensure specialist facilities are delivered safely and perform as intended.

Relevant experience

- Stokes Urology Centre (award-winning facility)
- Cancer centre and MRI developments
- Specialist diagnostic and treatment facilities

Government of Jersey Future Hospital Programme



Private Healthcare

Independent hospitals, specialist clinics

Overview

A rapidly evolving sector driven by patient expectations, efficiency and innovation.

Key challenges

- Demand for high-quality environments and patient experience
- Speed of delivery and operational efficiency
- Integration of new technologies
- Commercial performance and return on investment

How K2CM responds

We provide commercially focused delivery, ensuring projects are efficient, adaptable and aligned to business objectives while maintaining clinical excellence.

Relevant experience

- NHS New Hospital Programme (Hospitals Playbook, Pathfinder schemes)
- Government of Jersey Future Hospital Programme
- Health-led master planning and estate-wide strategies

Royal Surrey Estate Masterplan



Health-Led Regeneration & Estate Transformation

Masterplans, campuses, mixed-use health districts

Overview

Integrated developments combining healthcare, research, residential and community infrastructure.

Key challenges

- Complex stakeholder environments
- Long-term estate planning and phasing
- Integration with wider urban infrastructure
- Balancing clinical and commercial priorities

How K2CM responds

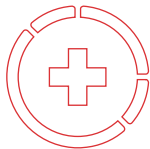
We provide strategic masterplanning and programme coordination, ensuring long-term estate strategies are deliverable and aligned to future demand.

Relevant experience

- Royal Surrey Estate Masterplan (£200m programme)
- Tottenham Hale regeneration
- Multi-stakeholder healthcare campus planning

We manage not just the stages of delivery, but the interfaces between them, where projects are won or lost.

Healthcare projects are often challenged by misalignment between strategy, funding, design and delivery.



Delivering certainty at every stage

K2CM brings structure, control and clarity across the entire lifecycle ensuring projects are deliverable, affordable and operationally effective from day one.

The project lifecycle

Healthcare projects rarely fail because of a single decision. More often, risk develops at the interfaces between strategy, design, procurement, construction and operational handover, where competing priorities, changing requirements and fragmented decision-making can lead to programme delays, increased costs and compromised outcomes.

Within healthcare, these challenges are amplified by the need to maintain live clinical services, protect patient safety, manage complex stakeholder groups and ensure every investment supports long-term clinical and operational objectives.

Success depends on maintaining continuity throughout the project lifecycle, with every stage informing the next and every decision aligned to the wider vision.

K2CM provides that continuity. We combine strategic leadership, commercial intelligence and construction expertise to guide projects from initial brief through to operational readiness, ensuring risks are identified early, decisions are informed and delivery remains aligned with clinical priorities.

By managing not only each stage of the project lifecycle, but the critical interfaces between them, we help healthcare organisations reduce risk, strengthen governance and create environments that are buildable, affordable and ready to perform from day one.

We do not manage stages in isolation, we manage the interfaces between them.

Our insights

Clinical continuity | Patient safety | Operational performance

Why healthcare projects go wrong	How K2CM responds
Misalignment between funding and scope	Early strategic validation
Late-stage design changes	Cost-led design control
Poor coordination across disciplines	Integrated design and delivery management
Limited understanding of live hospital constraints	Construction-led planning
Weak governance and change control	Structured governance at every stage



0-1

Strategy & brief

Get it right from the start

Client challenge

Misaligned funding, unclear scope, unrealistic expectations.

How K2CM responds

We validate business cases, align clinical ambition with available capital and establish governance frameworks that set projects up for success.



2

Concept design

Clarity before commitment

Client challenge

Alignment of design ambition within budget and programme.

How K2CM responds

Through active stakeholder engagement we ensure early design options are realistic, affordable and aligned to delivery ambitions, avoiding compromising the overall scheme.



3

Spatial coordination

Eliminating risk before it builds

Client challenge

Complex stakeholder management and alignment of competing priorities to optimise business case benefits.

How K2CM responds

We lead design coordination, change control management and drive alignment between design, cost and programme.



4

Technical design

Buildable, defined, deliverable

Client challenge

Materialise the clients vision with market engagement.

How K2CM responds

We ensure technical solutions are fully coordinated, buildable and aligned to operational constraints before construction begins.



5

Construction

Confident, measured reliable delivery

Client challenge

Lack of strong leadership and robust governance to manage cost, programme and quality.

How K2CM responds

We manage delivery with structured governance of cost and programme while ensuring safety and operational continuity.



7

In use

Performance that exceeds expectations

Client challenge

Stop, learn, review and improve.

How K2CM responds

We support post-occupancy evaluation, ensuring facilities perform as intended and inform future investment decisions.



6

Handover

Not just complete, Ready to operate!

Client challenge

Integrated Programme Management across the stakeholder groups in readiness to take procession and operate the facility.

How K2CM responds

We coordinate commissioning, training and readiness, ensuring facilities are safe, compliant and fully operational from day one.

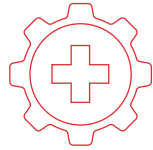


One connected approach

The best healthcare outcomes are achieved when strategy, commercial management and delivery remain fully aligned.

Our integrated service offering connects every stage of the project lifecycle, providing clients with clarity, continuity and confidence from planning through to operation.

Our services



Stronger together

Each discipline brings its own expertise. Together, they provide something greater: informed decisions, coordinated delivery and better outcomes for patients, staff and healthcare organisations.

Successful healthcare projects are rarely delivered through a single discipline. They require strategic planning, commercial control, project leadership and construction expertise working together from the earliest stages of development.

K2CM's integrated service offering is designed around this principle. By bringing together complementary disciplines under one delivery model, we create continuity throughout the project lifecycle, improve decision-making and reduce the disconnect that often exists between planning, design and construction.

The result is greater certainty, stronger governance and healthcare environments that perform operationally, commercially and clinically from day one.

- **Project management:** leadership, governance and a clear understanding of how clinical, operational and capital priorities interact
- **Cost management:** commercial intelligence that protects investment
- **Operational readiness:** structured preparation
- **Estates masterplanning:** strategic estates that enable care
- **Construction management:** providing greater certainty of outcome

Healthcare projects perform best when strategy and delivery remain connected.

Coordinated for complexity

The phased delivery of a new MRI facility at Royal Surrey County Hospital demonstrates how integrated project management, commercial control and construction coordination combine to deliver complex healthcare infrastructure safely within a live clinical environment.





Project management

Strategic leadership, controlled delivery

Effective project management in healthcare requires more than coordination. It demands leadership, governance and a clear understanding of how clinical, operational and capital priorities interact.

K2CM acts as a seamless extension of our clients' organisations, providing structured leadership across the entire project lifecycle.

What we do

We lead projects from strategic definition through to completion, aligning stakeholders, managing risk and ensuring that delivery remains focused on achieving defined outcomes.

How K2CM adds value

- **Strategic alignment**
We ensure that projects are grounded in clear objectives, aligned to clinical strategy and supported by robust governance.
- **Integrated stakeholder management**
We bring together clinical teams, estates, consultants and contractors into a unified delivery structure, integrated design and delivery management.
- **Robust governance**
We implement structured reporting, programme control and change management processes that maintain clarity and control.
- **Proactive risk management**
Risks are identified early and managed before they impact programme, cost or quality.
- **Outcome-focused delivery**
Every decision is aligned to achieving measurable benefits for patients, staff and the organisation.

Cost management

Commercial intelligence that protects investment

In healthcare, capital investment must deliver maximum value. Cost certainty is critical, but so too is ensuring that financial decisions support long-term operational performance.

K2CM provides commercial leadership that balances cost, quality and performance throughout the project lifecycle.

What we do

We manage cost from early feasibility through to final account, ensuring that projects remain aligned to funding constraints while delivering intended outcomes.

How K2CM adds value

- **We do not just manage cost**
We ensure that investment delivers lasting value.
- **Cost-led design**
We align design development with available funding from the outset, avoiding late-stage redesign and compromise.
- **Financial transparency**
Our open and structured approach provides clear visibility of cost at every stage.
- **Risk identification**
We proactively identify and manage cost risks before they materialise.
- **Value optimisation**
We focus on delivering value, not just reducing cost, ensuring long-term performance and efficiency.
- **Informed decision-making**
We provide clients with the insight needed to make confident, timely decisions.

Operational readiness

Ready from day one

A healthcare facility is only successful if it functions as intended from the moment it becomes operational. Without structured preparation, even well-delivered projects can fail to perform.

K2CM ensures that facilities are fully prepared for occupation, aligning people, processes and systems before go-live.

What we do

We plan, manage and deliver operational readiness, ensuring that clinical and operational teams are fully prepared to take ownership of new facilities.

How K2CM adds value

- **Early planning**
We embed operational readiness from the earliest stages of the project.
- **Decant and migration**
We manage complex transitions, ensuring continuity of care during moves.
- **Systems and process validation**
We test workflows, systems and environments to ensure operational effectiveness.
- **Staff readiness**
We support training and familiarisation to ensure teams are confident and prepared.
- **Readiness assurance**
We provide clear visibility of readiness status, ensuring nothing is overlooked.



Estates masterplanning

Shaping estates that support future clinical demand

Healthcare estates must do more than accommodate services. They must actively support how care is delivered, evolve with demand and respond to long-term organisational priorities.

K2CM works with healthcare organisations to define clear, deliverable estate strategies that align clinical vision, operational needs and funding realities.

What we do

We provide structured estates planning that translates ambition into a coordinated, phased and achievable roadmap. We develop estates strategies and masterplans that guide investment decisions, prioritise interventions and ensure estates evolve in line with service demand and organisational objectives.

How K2CM adds value

- **Strategic alignment**
We align estate planning with clinical strategy, organisational priorities and long-term service transformation.
- **Evidence-based planning**
We assess asset condition, utilisation and demand to inform robust, data-driven decisions.
- **Prioritised investment**
We identify and sequence projects to maximise impact within funding constraints.
- **Integrated collaboration**
We work closely with clinical, estates and leadership teams to ensure plans are practical, deliverable and supported.
- **Deliverable roadmaps**
We translate strategy into clear, phased programmes that can be implemented with confidence.

We ensure estates strategies are not just aspirational. They are deliverable, funded and aligned to future healthcare needs.

Construction management

Construction leadership that protects clinical operations

Traditional delivery models prioritise early price certainty, often at the expense of flexibility, transparency and long-term value. In complex healthcare environments, this can lead to compromised design, inflated risk pricing and limited client control.

K2CM delivers an alternative built around transparency, collaboration and greater client control.

Traditional (Design & Build)	K2CM approach
Fixed price established before design is complete	Procurement aligned with design development
Risk priced early, often leading to inflated costs	Risks managed collaboratively, not priced upfront
Limited client control once contract is let	Full client control over design, procurement and delivery
Value engineering driven by cost cutting	Value driven through intelligent design and trade engagement
Supply chain engaged late	Early involvement of specialist supply chain
Changes are difficult and expensive	Flexibility to adapt without losing control

What we do

We plan, procure and manage construction delivery, integrating design, supply chain and site operations to achieve efficient, controlled outcomes.

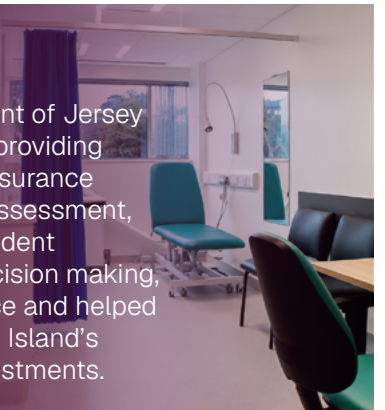
How K2CM adds value

- **Programme certainty**
We sequence and manage works to optimise programme and reduce delays.
- **Live environment expertise**
We manage construction alongside operational healthcare environments, protecting patient safety and continuity of care.
- **Supply chain integration**
We engage and manage trade contractors directly, improving coordination, transparency and value.
- **Risk management**
We identify and mitigate delivery risks early, maintaining control throughout construction.
- **Cost efficiency**
Our open-book approach removes unnecessary risk premiums and ensures best value for the client.
- **Quality assurance**
We maintain rigorous oversight of workmanship, compliance and delivery standards at every stage.

We deliver construction with clarity and control, ensuring projects are completed safely, efficiently and to the highest standards.

Strengthening strategic decision-making

K2CM supported the Government of Jersey Future Hospital Programme by providing strategic review and delivery assurance services. Through programme assessment, governance review and independent challenge, we strengthened decision making, improved programme confidence and helped shape the delivery of one of the Island's most significant healthcare investments.





Case studies

The following six case studies demonstrate our experience supporting healthcare clients across a variety of project types, from live hospital environments to major capital developments.



Bromley Health & Wellbeing Centre



Reimagining 800 sqm of civic office space into a modern NHS facility



Community Healthcare & Estate Transformation

Services:	Project and cost management
Client:	London Borough of Bromley
Location:	Bromley, London
Value:	£3.2 million transformation

A new state-of-the-art health and wellbeing centre for Bromley

K2CM provided project and cost management services for the delivery of Bromley Health & Wellbeing Centre, transforming 800 sqm of former civic office accommodation into a modern integrated healthcare facility.



[link will take you to an external website](#)

The challenge

The project involved transforming an existing office building into a modern healthcare environment capable of supporting integrated primary and community care services. Working within the constraints of the existing structure required careful coordination of new mechanical and electrical systems, ventilation, clinical layouts and accessibility improvements, while balancing programme, budget and stakeholder expectations.

Our approach

K2CM worked closely with the London Borough of Bromley, NHS South East London Integrated Care Board and Dysart Surgery to coordinate design, stakeholder engagement and project delivery. Through integrated project and cost management, we maintained programme certainty, controlled commercial performance and ensured the completed facility met both clinical requirements and long-term operational objectives.



Project outcomes

- Integrated primary and community healthcare services in a single accessible location
- A new permanent home for Dysart Surgery
- Improved patient accessibility and experience
- Greater collaboration between healthcare providers
- Reduced reliance on acute hospital services through community-based care
- A modern, energy-efficient healthcare environment designed for future service delivery

Why it matters

This project demonstrates K2CM's ability to repurpose existing estate, coordinate multiple public sector stakeholders and deliver integrated community healthcare facilities that support the NHS ambition of providing more care closer to home.

Cancer & Surgical Innovation Centre

 Setting a new benchmark for modern hospital delivery



Innovation & Modern Methods of Construction

Services:	Project and cost management
Client:	Royal Surrey County Hospital NHS Foundation Trust
Location:	Guildford, Surrey

Fast-tracked innovation, elevated surgery: CASIC redefines patient care at Royal Surrey

K2CM is providing Project Management and Cost Management services for the delivery of the £41.5 million Cancer & Surgical Innovation Centre (CASIC) at Royal Surrey County Hospital. Delivered using Modern Methods of Construction (MMC), the facility will transform surgical capacity through six advanced operating theatres, supporting faster treatment, improved patient outcomes and one of the UK's most innovative healthcare developments.



The challenge

Royal Surrey required a major expansion of its surgical facilities to increase capacity while maintaining uninterrupted clinical services across a live hospital campus. The project demanded careful integration of Modern Methods of Construction, complex logistics, advanced clinical infrastructure and multiple stakeholder groups, all within an ambitious programme designed to respond to increasing patient demand.

Our approach

K2CM is leading project and cost management across the development, providing strategic leadership, commercial control and programme assurance from planning through to delivery. Working alongside MTX, Healthcare Partners and the wider project team, we have coordinated the delivery of 170 precision engineered structural steel modules, integrating modern construction techniques with rigorous programme management to maximise buildability, minimise disruption and maintain certainty throughout delivery.



Project outcomes

- £41.5 million investment in future surgical capacity
- Six new operating theatres, recovery facilities and support accommodation
- 170 volumetric modules installed in just 21 days
- Capacity to support approximately 7,000 additional surgical procedures each year
- Minimal disruption to live hospital operations through off-site manufacture
- BREEAM Excellent targeted through sustainable design and construction

Why it matters

CASIC showcases K2CM's ability to combine innovation, project leadership and construction expertise to deliver the next generation of healthcare infrastructure.

Chelsea & Westminster Hospital



Transforming paediatric care through thoughtful design and collaborative delivery



Patient-centred design and live hospital delivery

Services:	Project management
Client:	Wates Special Projects
Location:	Westminster, London
Value:	£1.9 million

Patient-centred design and live hospital delivery

K2CM provided Project Management services for the £1.9 million transformation of the Reuben Foundation Paediatric Ward at Chelsea & Westminster Hospital. Delivered within a live hospital environment, the refurbishment created a modern, child-centred facility that combines clinical excellence with thoughtful design to enhance the experience of young patients, families and staff.



The challenge

The Trust sought to completely transform a 24-bed paediatric ward while maintaining the safe operation of neighbouring critical care services. The project required careful planning, stakeholder coordination and phased delivery to minimise disruption, while integrating new clinical infrastructure with a welcoming, therapeutic environment designed around the needs of children and their families.

Our approach

K2CM provided project leadership throughout the refurbishment, coordinating stakeholders, consultants and specialist contractors to maintain programme certainty within a live hospital setting. Alongside full mechanical, electrical and medical gas upgrades, the project incorporated bespoke interiors, specialist lighting and art-led design, creating an environment that supports wellbeing alongside clinical care.



Project outcomes

- £1.9 million transformation of a 24-bed paediatric ward
- Delivered safely within a live operational hospital
- Complete MEP, HVAC and medical gas infrastructure upgrades
- Purpose-designed spaces supporting patients, families and staff
- Highly Commended at the European Healthcare Design Awards 2025
- A modern healing environment that improves patient experience and supports clinical care

Recognised for excellence

Highly Commended – European Healthcare Design Awards 2025

Recognised for its collaborative approach, innovative design and commitment to creating a therapeutic environment that improves the wellbeing and experience of children, families and clinical teams.

Why it matters

This project demonstrates K2CM's ability to combine disciplined project leadership with patient-centred design, delivering healthcare environments that enhance clinical care while improving the experience of patients, families and staff.

The Stokes Centre for Urology, Royal County Hospital



Delivering award-winning specialist care through collaborative leadership



Collaborative partnerships and specialist care

Services:	Project and Cost Management
Client:	Royal Surrey County Hospital NHS Foundation Trust / The Prostate Project Charity
Location:	Guildford, Surrey
Value:	£5.5 million

Award-winning specialist care at Royal Surrey

K2CM delivered project and cost management services for the £5.5m Stokes Centre for Urology. Delivered in partnership with The Prostate Project Charity and the Trust, the facility brings together specialist diagnostics, treatment, research and education within a purpose-built environment designed to enhance patient care and support clinical excellence.



The challenge

The project brought together multiple funding partners, clinical stakeholders and specialist user groups to deliver a flagship urology facility within a live hospital environment. Achieving the client's ambition required strong governance, clear stakeholder engagement and careful coordination throughout design, procurement and construction, while maintaining programme certainty and protecting the quality of the clinical environment.

Our approach

K2CM led project and cost management across the development, providing strategic leadership, commercial oversight and programme control from inception through to completion. Working collaboratively with Royal Surrey, The Prostate Project Charity and the wider consultant team, we aligned stakeholder priorities, managed risk proactively and ensured the project remained focused on delivering long-term clinical and operational benefits.



Project outcomes

- Integrated diagnostics, treatment, research and education under one roof
- Strong collaboration between NHS and charitable partners
- Improved patient experience through a purpose designed clinical environment
- Enhanced facilities supporting staff wellbeing and multidisciplinary working
- Winner of the RICS Social Impact Award

Recognised for Social Impact Winner – RICS Social Impact Award

Recognised as a benchmark for collaboration between the NHS and charitable partners, The Stokes Centre for Urology demonstrates how thoughtfully planned healthcare investment can improve patient experience, support clinical excellence and create lasting benefits for local communities.

Why it matters

The Stokes Centre for Urology demonstrates how K2CM delivers complex healthcare projects through collaborative leadership, stakeholder alignment and disciplined project management, creating specialist facilities that improve patient outcomes and leave a lasting social impact.

NHS New Hospital Programme



Helping shape the future of hospital delivery



National strategy and the future of healthcare delivery

Services:	Strategic Programme Management & MMC Consultancy
Client:	NHS New Hospital Programme / Department of Health and Social Care
Location:	United Kingdom
Value:	£28 billion+

K2CM provided strategic programme management and Modern Methods of Construction (MMC) consultancy in support of the NHS New Hospital Programme. Working alongside Bryden Wood and wider programme partners, we contributed to the development of delivery principles that are helping transform how future hospitals are planned, designed and delivered across the UK.



The challenge

The NHS New Hospital Programme set out to transform the delivery of healthcare infrastructure at a national scale, moving away from traditional project-by-project approaches towards greater standardisation, digital innovation and Modern Methods of Construction. Achieving this ambition required a new delivery model that improved programme certainty while supporting better quality, greater efficiency and long-term sustainability.

Our approach

K2CM supported strategic programme development through construction-led thinking, programme management and MMC consultancy. Working collaboratively with Bryden Wood and the wider programme team, we contributed to the development of the Hospitals Playbook, helping embed Design for Manufacture and Assembly (DfMA), standardisation and early delivery planning into a scalable framework for future hospital delivery.

Project outcomes

- Supported one of the UK's largest healthcare infrastructure programmes
- Contributed to the development of the NHS Hospitals Playbook
- Embedded Modern Methods of Construction and DfMA principles
- Promoted greater programme certainty through standardisation
- Supported more efficient, scalable and repeatable hospital delivery
- Aligned delivery with long-term sustainability and Net Zero ambitions

A blueprint for future healthcare delivery

The programme established a new approach to hospital delivery, demonstrating how early strategic planning, standardisation and construction-led thinking can improve programme certainty, accelerate delivery and create a more consistent model for delivering healthcare infrastructure at a national scale.

Why it matters

The NHS New Hospital Programme demonstrates K2CM's ability to contribute at programme level, combining strategic thinking, construction expertise and delivery insight to help shape the future of healthcare infrastructure.

St Lukes Cancer Centre, RSCH



Transforming specialist cancer care while maintaining uninterrupted clinical services



Major transformation within a live hospital environment

Services:	Project Management, Cost Management & Contract Administration
Client:	Royal Surrey County Hospital NHS Foundation Trust
Location:	Surrey
Value:	£50 million

K2CM provided Project Management, Cost Management and Contract Administration services for the £50 million redevelopment of St Luke's Cancer Centre at Royal Surrey County Hospital. Delivered across nine carefully planned phases, the programme transformed specialist oncology facilities while maintaining continuous patient care and operational performance throughout one of the Trust's busiest clinical environments.



The challenge

The redevelopment involved extending, remodelling and refurbishing highly specialised oncology, radiotherapy, phlebotomy and pharmacy facilities within a live hospital environment. Maintaining uninterrupted clinical services throughout construction required meticulous programme planning, robust stakeholder engagement and carefully coordinated decant strategies, while ensuring patient safety and operational continuity at every stage.

Our approach

K2CM led project management, cost management and contract administration, providing programme leadership, commercial control and governance throughout the development. A comprehensive nine-phase delivery strategy was developed alongside a detailed decant programme for approximately 200 staff, enabling temporary and permanent relocations to be carefully coordinated while maintaining uninterrupted clinical services and minimising disruption to patients.

Project outcomes

- £50 million transformation of a flagship cancer centre
- Nine-phase construction programme completed within a live hospital
- Zero disruption to essential clinical services throughout delivery
- Comprehensive decant strategy for approximately 200 staff
- Modern oncology, radiotherapy, pharmacy and outpatient facilities
- Improved patient experience through enhanced clinical environments

Operational continuity without compromise

Delivering nine carefully sequenced phases within a live cancer centre demanded meticulous planning, stakeholder coordination and programme control. K2CM's integrated approach ensured essential clinical services remained fully operational while creating modern facilities that support the future of specialist cancer care.

Why it matters

St Luke's demonstrates K2CM's ability to lead major healthcare transformation programmes within live clinical environments, maintaining operational continuity while delivering complex facilities that improve patient care and support future service delivery.

Delivering healthcare that performs

Healthcare is evolving at pace. From national infrastructure programmes and estate transformation to community healthcare and specialist clinical facilities, organisations are being asked to deliver more with greater certainty, greater efficiency and greater long-term value.

K2CM helps clients meet that challenge by bringing together strategic insight, commercial leadership and construction expertise into one integrated delivery model. We don't simply deliver projects, we help create healthcare environments that improve patient outcomes, support staff and perform for generations to come.

Whatever stage your organisation has reached, we'd welcome the opportunity to discuss how K2CM can support your ambitions.

Start the conversation

Whether you're planning a single project, developing an estate strategy or delivering a major capital programme, we'd be delighted to discuss how K2CM can support your organisation.

Creating healthcare environments that are ready to perform from day one and resilient enough to support tomorrow.



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Simple to appoint

K2CM can be appointed quickly and compliantly through a range of established public sector procurement frameworks, including:



Our healthcare expertise

- ✓ Acute care
- ✓ Community healthcare
- ✓ Specialist care
- ✓ Primary care
- ✓ Estates strategy
- ✓ New hospital programme
- ✓ Live hospital environments
- ✓ Operational readiness